

Date: 16.11.2023 **Technical Information** Official: Heckl Department: BT-FS/MKP3 Tech. Information No. 2557/2023 Possible wrong wiring on power supply holder on AVENAR panel and FPP-**Subject:** 5000 / Power Supply housings **Short Description:** Wrong wiring on a power supply holder was detected on two FPP-5000 (see TI 2554 / 2023). At this stage of investigation, it cannot be ruled out that the same error may occur at other frame mount housings. As a precautionary measure the warning for technicians has been extended to the listed products below. Attention life safety risk: Electrical hazard may occur! Successfully commissioned installations are not affected. □ РСВА **Hardware** \boxtimes □ Device Module Module **Software** Application ☐ Driver / Extension ☐ Firmware **Affected Products (details) CTN** SAP no. Aff. version New version External power supply kit FPP 5000 F.01U.511.307 Mounting frame for power supply, PMF 0002 A F.01U.511.306 medium Modular Panel Housing for 6 Modules HCP 0006 A 4.998.137.285 Panel kit premium license, wall-mount FPA-2000-PWM F.01U.383.888 Panel kit standard license, wall-mount FPA-2000-SWM F.01U.383.886 Modular Panel Housing for 10 HBC 0010 A 4.998.137.286 Modules Modular Extension Housing for 12 HBE 0012 A 4.998.137.287 Modules Modular Panel Housing for 6 Modules, CPH 0006 A 4.998.137.290 Frame Installation Panel kit premium license, frame-F.01U.383.893 FPA-2000-PFM mount F.01U.383.887 Panel kit standard license, frame-FPA-2000-SFM mount Panel kit premium license, frame-FSO-3000-PFM F.01U.383.895 mount Panel kit standard license, frame-FSO-3000-SFM F.01U.383.894 mount Power Supply Small, Frame Installation PSF 0002 A 4.998.137.293 4.998.137.294 Power supply housing, large, frame PMF 0004 A Number of delivered devices Period of delivery from: to:. Affected serial numbers from: to: **Priority Level** Criterion

Print out of this template is not subject of the updating service. Only the version in the Intranet is always up to date.

Building Technologies



1		The change has to be made immediately (see dates below)	
П		The change has to be made during the next inspection.	
Ш	\boxtimes	Change has to be made, if the error pattern recurs and with new installations.	
None		General Information (like new tool, new feature, new SW release)	

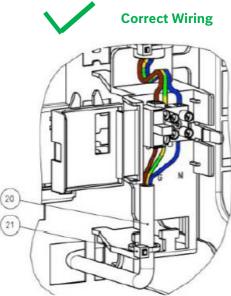
Action	Action Plan		
\boxtimes	Inform customers		
	Arrange re-work of stock (CSO)		
\boxtimes	Arrange re-work of stock (customer)		
	Arrange re-work of installed products		
\boxtimes	See detailed actions on following pages		

Start Date	Immediately	Completion Date
------------	-------------	-----------------

Detailed Actions:

For all new installations, it is essential to check the wiring before connecting to mains voltage. In case of incorrect wiring, the product must not be installed or put into operation (risk of electric shock!). Do not install the product until the wiring has been professionally corrected.





Removed features:			
Solved Issues:			
lotes:			

Required Components	Part no.

Print out of this template is not subject of the updating service. Only the version in the Intranet is always up to date.

D 11 11	-	
Building	Lechno	INGIAS
Dullaling	I CCI II IO	logics



Attachment(s)		
Attachmont/s)		

BU Manager		Thomas Knauel	Clerk in Charge:	Michael Heckl	
Distribution					
	\boxtimes	Ivan Martinko (BT/QMM-FS), Gerhard Puechler (BT/QMM-FS),			
		Andreas Speich (BT/QMM-FS)			
tribution IU FIR Systems		Thomas Knauel (BT-FS/MKP BT-FS/PJ-PG), Kristof Vandenberghe (BT-FS/MKP1), Bernd Harbers BT-FS/MKP1)			
Distribution BU FIR ire System	\boxtimes	Ron Marier (BT-FS/MKP3), Michael Heckl (BT-FS/MKP3)			
Dist B Fire		Josef Angstenberger (BT-FS/MKR-EU), Jakub Bednarz (BT-FS/MKR-EU BT-FS/MKA-EU)			
	\boxtimes	Kah Seong Ong (BT-FS/SAM-AP BT-FS/MKR-AP), Leonard Hew (BT-FS/MKR-AP)			
	\boxtimes	Renato Lima (BT-FS/MKR-LA), James Mottorn (BT-FS/MKP-AM)			
	\boxtimes	Felix Schrimpf (BT-ASA/MKP BT-ASA/MKC)			
		Konrad Proyer (BT-ASA/MSR-Sab), Andre Dias (BT-ASA/SRA-LA), Jim Wilson (BT-ASA/TCR-Lio BT-ASA/MSR2-Lio), Khiang Tan Woo (BT-ASA/SRA-AP)			
ties	\boxtimes	Manjit Gill (BT-ASA/STS2-EU)			
Other parties affected		Teleservice Support (SO/OPM8.10M	lb)		
ther affe	\boxtimes	Holger Behrens (BT-IE/SPM-SF)			
0	\boxtimes	Petra Adelmann (BT-IE/CTA-CSS1)			
		David Ziegler (BT-IE/SPM-SF), Ines (BT-IE/XSP-NL), Jaap Smit (BT-IE/X (BT-IE/XSP-NL)			